



# Provider Quarterly Orientation

**EL PASO FIRST**  
Health Plans, inc.

1145 Westmoreland,  
El Paso, TX 79925

- Topics to include:
- Most common credentialing errors
  - Contracting Overview
  - THSteps updates
  - HEDIS Chase 2015
  - Accessibility and Availability
  - Claims Submission / Appeal Process
  - Member Cost-sharing obligations, balance billing
  - Preferred Administrators updates

Thursday,  
February 26, 2015  
Morning Session - 9-11 am  
Afternoon Session - 1:30 - 3:00 pm

Contact us :  
915-532-3778 x1507

Fax: 915-225-6762  
or  
E-mail: providerservices@epfirst.com

Register online at: <http://epquarterlyorientation2.eventbrite.com>  
Password: quarterly2



Provider/Group Name: \_\_\_\_\_  
 Provider Email: \_\_\_\_\_  
 Phone: \_\_\_\_\_

<u>Guest name (last, first)</u>	<u>Position/title</u>	<u>Session</u>
1.		AM PM
2.		AM PM
3.		AM PM
4.		AM PM
5.		AM PM